

This Directory lists State and Federal Government funded programs that operate in the youth space. Not all of them have commenced, and not all are available in all parts of the State. The list is not exhaustive, but gives a good overview of programs, excluding those that are local Government or organisational initiatives.

## **Victorian Government Initiatives: EDUCATION AND ENGAGEMENT**

Program name	Program description/Target	Eligibility (where	Providers and LGA areas in the Outer	Contract
	group	applicable)	East	Duration
Children and Youth Area Partnership (CYAP) Eight Area Partnership launch sites have been established across Victoria: Central Highlands; Inner Gippsland; Mallee Loddon Outer Eastern Melbourne Ovens Murray Southern Melbourne Western Melbourne Learning from these sites will be used to inform the roll-out of all 17 Area Partnerships across the state.	This initiative is part of the Victoria's Vulnerable Children – Our Shared Responsibility Strategy 2013–2022. Children and Youth Area Partnerships bring together a range of government departments, local government and the community sector to collectively focus their effort to ensure that vulnerable children are kept safe from harm and have every opportunity to succeed in life. The partnerships will collaborate across a broad spectrum of service sectors, including education, justice, health, community services, the police and local government.		Principal Advisor Outer East Area Partnership: Meg Beilken Tel: 8392 9305	
Local Learning & Employment Network (LLEN)	LLENs create strategic, sustainable partnerships that improve education and transition outcomes for young people, including increasing Year 12 or equivalent attainment rates. LLENs use their knowledge of the region to influence strategic planning and broker partnerships among key stakeholders to support young people to remain engaged, or reengage, in education or training.		OELLEN Room 202, LA Building Box Hill Institute Lilydale Lakeside Campus 1 Jarlo Drive Lilydale 3140 T: (03) 8578 6844 www.oellen.org.au LGA: Knox, Maroondah & Yarra Ranges	Current

Program name  LOOKOUT	Program description/Target group  LOOKOUT Centres will work in partnership with schools to enrol young people in out-of-home-care, monitor and evaluate educational progress, set targets, and coordinate resources and activities to support the child's education at school and at home. This will lead to improvements in school attendance, engagement and achievement	Eligibility (where applicable)  LOOKOUT Education Support Centre staff will advocate and support all children and young people in out-of-home care within the education system.	Providers and LGA areas in the Outer East  Department of Education and Training North Eastern Victoria Region Tel: 1300 333 23 Glen Waverley Tel: (03) 8392 9300 Benalla Tel: (03) 8392 9500 E: lookout.nev@education.vic.gov.au	Contract Duration
Navigator Pilot Program (Operating in 14 Victorian Areas and coming to the final three in 2021)	Navigator service pilot will support young people who are not connected to schools at all or at risk of disengaging. Providers will be responsible for improving outcomes for young people, linking them to support services and interventions, and supporting them to re-engage with education and training. Through regular contact, providers will track and monitor young people, report on outcomes, identify gaps in local services and support planning to address these gaps.  The Department of Education and Training established a Disengaged Students Register in 2016 to track young people leaving schools who may need support.	Young people aged 12-17 years who are not connected to schools at all or at risk of disengaging.	The Navigator program will commence in Melbourne's Outer East in January 2021. The Lead agencies in each area are yet to be announced as at Nov 2020.  Current Metro areas:  Southern Lead provider: South East Local Learning and Employment Network (LLEN)  Partner providers: Taskforce Community  Agency, South East Community Links, Youth Support and Advocacy Service  Bayside Peninsula Lead provider: Mission Australia  Partner providers: McClelland College, Westernport Secondary College, Frankston Mornington LLEN, Peninsula Health  Western Melbourne Lead provider: Anglicare Victoria  Partner provider: The Brotherhood of St Laurence	Commenced 2016 - current

Program name	Program description/Target	Eligibility (where	Providers and LGA areas in the Outer	Contract
	group	applicable)	East	Duration
Skills First Reconnect	The Skills First Reconnect program can provide:  One on one support Pathway planning and goal setting Access to pre-accredited and accredited training Links to work experience opportunities	High needs learners who are not enrolled in education or employed full-time and are:  17-19 years of age who have not achieved Year 12 or equivalent  20 – 64 years of age who are long-term unemployed, without Year 12 or equivalent	Knox, Maroondah & Yarra Ranges: KYM Victoria Inc. 9722 5777 Knox & Yarra Ranges: Mountain District Learning Centre  Yarra Ranges & Maroondah: Box Hill Institute 8892 1653 Swinburne University of Technology 9726 1726  Yarra Ranges: CIRE Services Incorporated 9736 1457	Current contract finishing Dec 2020. New contract out to tender for 2021-2022
School Focused Youth Services (SFYS)	Through SFYS, schools and community organisations work together to provide support to vulnerable and at-risk young people who are attending school to remain (or become) positively engaged in their education.  This will be achieved by SFYS providers:  • creating partnerships and pathways between schools and community organisations to support at-risk young people coordinating the provision of community-based services in partnership with schools and community agencies to support schools to address the needs of at-risk young people.	Vulnerable and at-risk young people aged 10-18 years who are attending school	Knox, Maroondah & Yarra Ranges LGA Youth Services Knox Lynn Arvanitakis Tel: 9298 8465. Email lynn.arvanitakis@knox.vic.gov.au  Maroondah Sarah Cullen Tel: 9294 5701 sarah.cullen@maroondah.vic.gov.au  Yarra Ranges Tara Lemmens Tel: 9294 6782 Email: t.lemmens@yarraranges.vic.gov.au Anita Holman Tel: 9294 6223 Email: a.holman@yarraranges.vic.gov.au	Current
Springboard	An intensive support service for young people transitioning from residential out-of-home care who are not engaged in education, training or employment has been established in	The Springboard program assists young people aged 16 to 21 on Victorian Custody or Guardianship orders who are in residential out-of-home	K.Y.M. (Victoria) Inc Tel: 0416 225 239 http://www.kym.com.au	Current

	Victoria. Springboard is provided by community-based organisations that have specialist skills supporting young people with education, training and/or employment.	care, or who have recently left care.		
Structured Workplace Learning	The SWL program is delivered across Victoria by the LLEN Network. Structured Workplace Learning (SWL) is on-the-job training that allows students to develop their work skills and understand employer expectations.	SWL is available to Victorian school students undertaking a VET program as part of their VCE or VCAL studies, including School- based Apprenticeships and Traineeships (SBATs).	OELLEN Room 202, LA Building Box Hill Institute Lilydale Lakeside Campus 1 Jarlo Drive Lilydale 3140 T: (03) 8578 6844 www.oellen.org.au	Current
Youth Employment Scheme (YES)	The program is targeted at unemployed or disadvantaged youth. Victorians aged 15 to 24 can gain a career kick-start with traineeships in the Victorian Government to develop skills and qualifications to transition to ongoing employment.	YP are eligible to apply for the scheme if they currently:  are aged between 15 and 24 (as at the start of the traineeship)  • are unemployed or not working more than 15 hours per week • are not engaged in tertiary education • are available for work • do not have a university qualification.	Victorian Government Departments e.g. DHHS, Justice Department Melbourne Metro GTOs  NECA Group Training T: 9381 1922  MEGT T: 1300 365 022  WPC Group T: 1300 656 461  Apprenticeships Plus T: 1800 81 81 05  Workforce Solutions T: 9288 9900 Ai Group T: 9867 0146	

## **Victorian Government Initiatives: EMPLOYMENT**

Program name	Program description/Target group	Eligibility (where applicable)	Providers and LGA areas in the Outer East	Contract Duration
Jobs Victorian Employment Network (JVEN)	JVEN will provide targeted support services for people looking for work and employers looking for workers, and will consolidate all Victorian employment services into one system.	The profile of jobseekers assisted will vary from location to location, depending on population and on existing services. For more information:  https://jobs.vic.gov.au/about-jobs-victoria/jobs-victoria/jobs-victoria-employment-network	https://jobs.vic.gov.au/about-jobs-victoria/jobs-victoria-employment-network	
Skills & Job Centres	Located on TAFE facilities, centres will link jobseekers and employers to ensure they're engaged in quality training that will lead to a job at the end of their course.  Skills and Jobs Centres offer advice and a range of services including:  • assistance with career and training plans, identifying training qualifications that could be undertaken to make a successful career transition.  • apprenticeship and traineeship advice	Skills and Jobs Centres are aimed at:  • prospective students • apprentices and trainees • employers & industry • Unemployed/retrenche d workers	Box Hill Institute Lilydale Campus: LA Building, Level 3, 1 Jarlo Drive, Lilydale Phone: 03 8892 1370 E: SAJC.Lilydale@boxhill.edu.au Box Hill Campus: 465 Elgar Rd, Box Hill Phone: 03 8892 1350 E: SAJC.Elgar@boxhill.edu.au CBD Flagship: Level 3, 253 Flinders Lane, Melbourne Phone: 03 8892 1360 E: SAJC.CBD@boxhill.edu.au  Swinburne Croydon Campus CA Building, 12-50 Norton Rd Croydon	

<ul> <li>referral to additional service providers offering welfare support and financial advice</li> <li>job search skills and resume preparation assistance</li> <li>assistance to identify existing skills with the opportunity to formalise these through Recognition of Prior Learning (RPL)</li> <li>access to information on</li> </ul>	Wantirna Campus WA Building, 369 Stud Rd, Wantirna Phone: 9726 1450 E: swinburne@swinburne.ed.au	
<ul> <li>areas with skills shortages</li> <li>and employment</li> <li>opportunities</li> <li>assistance with career and training plans, identifying training qualifications that could be undertaken to make a successful career transition.</li> </ul>		

Federal Government Initiatives: Employment				
Program name	Program description/Target	Eligibility (where	Providers and LGA areas in the Outer	Contract
	group	applicable)	East	Duration
Youth Jobs PaTH	Youth Jobs PaTH is an Australian Government employment service that helps young people gain skills and work experience they need to get and keep a job.  It also supports businesses to trial young people in the workplace and offers a financial incentive when they hire.	Youth Jobs PaTH has three elements:  Prepare - Employability Skills Training helps young people understand what employers expect in the workplace and supports them to get job ready. Businesses can design tailored training to suit their needs so their new employee or intern is well prepared from day one.  Trial - PaTH internships enable businesses to trial young people to see if they are the right fit for the business, before they hire. Young people gain valuable work experience and can demonstrate their skills to businesses looking to hire.  Hire - Youth Bonus Wage Subsidies of up to \$10,000 may be available to businesses that hire eligible young people in ongoing work.	https://www.employment.gov.au/youth-jobs-path	Current
Transition to Work	Transition to Work is a new service to support young people aged 15-21 on their journey to employment. The service will	To participate in Transition to Work a young person must be aged 15-21, early school	You can find a provider at  https://jobsearch.gov.au/service-providers/search?jsk=1	Current

provide intensive, pre- employment support to improve the work-readiness of young people and help them into work (including apprenticeships and traineeships) or education.	leave had cemple school
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leavers or those who have had difficulty entering employment after school.:

- an Australian citizen, or
- the holder of a permanent visa, or
- New Zealand Special Category Visa, or
- Nominated Visa (including Temporary Protection Visa or Safe Haven Visa).

Eligibility will also depend on a young person's circumstances, including whether the young person:

- has been awarded a Year 12 certificate or Certificate III
- has been employed within the last six months
- receives an income support payment such as Youth Allowance

## **Examples include:**

**HYPA Ringwood** (Operating out of Job Prospects) Suite 14/12 Maroondah Highway, Ringwood **T: 9024 8475** 

HYPA Lilydale (Operating out of Job Prospects) Shop 3/5-7 Clarke St. Lilydale VIC 3140 T: 9024 8450 HYPA Wantirna South (Operating out of Job Prospects) Level 2/ Suite J, 420 Burwood Highway, Wantirna South T: 9024 8425

	The National Work Experience	is currently participating in another employment service including jobactive.   Eligible Employers You	Employers can find out more here	Current
The National Work Experience Programme	Programme is part of jobactive. It is a work experience programme which places job seekers in real life work experience placements. It helps jobseekers gain experience and confidence, while demonstrating skills to potential employers.  The National Work Experience Programme will offer work experience and employment opportunities for job seekers by providing unpaid placements with employers for up to four weeks, to a maximum of 25 hours per week.  Employers who offer participants ongoing employment after the placement may be eligible for a wage subsidy.	cannot host a National Work Experience Programme placement if:  you have downsized your workforce in the previous 12 months; or plan to downsize during the placement, or  the placement would result in the reduction or replacement of any existing paid workers and/or any paid workers' hours of work.  You can speak to a jobactive provider in your area who will help you work out if a work experience placement is right for your organisation.	https://www.employment.gov.au/national-work-experience-programme  Jobactive providers can be found here https://jobsearch.gov.au/serviceproviders	Current
OTHER Government	Initiatives			
Program name	Program description/Target group	Eligibility (where applicable)	Providers and LGA areas in the Outer East	Contract Duration
The Youth Transition Support	The pilot was rolled out from 1 January 2016 for 18 months by six service providers in 10 locations.		In Victoria, Foundation House delivered the programme in Greater Dandenong and Casey and is no longer active, and the Brotherhood	

and is no longer active, and the Brotherhood of St Laurence still service the Hume area.

Pilot for Refugee young people	The Youth Transition Support Pilot helps young humanitarian entrants and vulnerable migrants under 25 to participate in work and education.		https://www.bsl.org.au/services/getting-a- job/youth-transitions-support-pilot-program/  There is no active provider in the Outer East
Jobactive	jobactive connects job seekers with employers and is delivered by a network of jobactive providers in over 1700 locations across Australia.  Employers can use a local jobactive provider for tailored recruitment services, at no cost to their business. jobactive providers work closely with employers to understand their recruitment needs	Job seekers can get help from a jobactive provider to get and keep a job . jobactive providers have the flexibility to tailor their services to a job seeker's assessed needs. If you have recently been made redundant from your job, there is also information available on support to help you.	jobactive providers in over 1700 locations across Australia. https://jobsearch.gov.au
DES –Employment Support Service	Jjob seekers with disability, injury or health condition may be able to receive assistance to prepare for, find and keep a job.  Disability Employment Services providers are a mix of large, medium and small, for-profit and not-for-profit organisations that are experienced in supporting job seekers with disability and experienced helping businesses to put in place practices that support the employee in the workplace.  Employment Support Service provides assistance to people with permanent disability and who need regular, ongoing support to keep a job		MatchWorks Ringwood Tel: 9879 6600  WCN E-Focus Ringwood Tel: 1300 888 230 Advanced Personal Management (APM) Ringwood Tel: 9879 1721 Boronia Tel: 9762 9980 ECHO Ringwood Tel: 9879 7814 Wantirna South Tel: 9800 1870 Sarina Russo Job Access Ringwood Tel: 13 15 59 Lilydale Tel: 13 15 59 Mission Australia Lilydale Tel: 0477 306 795

Program name	Program description/Target	Eligibility (where	Providers and LGA areas in the Outer	Contract
	group	applicable)	East	Duration
Engaging Early School Leavers	Early school leavers who are not on a further education track will be supported to look for work and can be required to do so. This includes seeking opportunities such as apprenticeships or traineeships. The measure comprises three elements, all commencing from 1 January 2016:  1) Compulsory job search Early school leavers will be expected to look for work if they are not undertaking: full-time education; or a combination of education and paid work for at least 25 hours a week (or 15 hours for principal carer parents and people with a partial work capacity).  2) Year 12 Equivalency Early school leavers will now have to attain Year 12 or a Certificate III (up from Certificate II), in order to no longer be subject to the 25 hours per week participation requirement.  3) Extending eligibility Education outcome payments Early school leavers will continue to be given tailored assistance in their search for a job through jobactive. jobactive will continue to support young people who want to complete Year 12. Under the changes, the \$1000 payment to jobactive providers when an early school leaver achieves Year 12 (or Certificate III), will be extended	This measure will affect early school leavers who:  are in receipt of Youth Allowance (other) are 15 to 21 years of age do not hold a Year 12 or Certificate III level qualification  Job seekers who gain a Certificate II level qualification after 1 January 2016 will remain an early school leaver until they turn 22 or gain a Year 12 or Certificate III qualification. Early school leavers who attained a Certificate II prior to 1 January 2016 and who subsequently return to income support after 1 January 2016 will not be subject to the new requirements.	jobactive providers in over 1700 locations across Australia. https://jobsearch.gov.au	

	from 15-17 years olds to 15-21 year olds.			
Program name	Program description/Target group	Eligibility (where applicable)	Providers and LGA areas in the Outer East	Contract Duration
Work for the Dole	Under Work for the Dole you can gain skills and experience that give back to the community and can help you find a job.  If you have been commenced with a jobactive provider for six months or more, you will need to take part in Work for Dole or another approved activity for six months each year you remain in employment services.  You need to take part in Work for the Dole to keep receiving your income support if you are in jobactive and have mutual obligation requirements. If you participate in the programme, you will receive and extra \$20.80 a fortnight to assist with expenses such as transport.	If you are in jobactive, are aged between 18 and 59:  • receive an income support payment such as Newstart Allowance, Youth Allowance (other), or Parenting Payment and your youngest child is at least six years of age, and  • have a mutual obligation requirement (that is, you need to do certain things to keep receiving income support)  you need to complete an Annual Activity Requirement for six months each year.  Work for the Dole is the main way that you can meet your Annual Activity Requirement.	https://www.employment.gov.au/work-dole  Work for the Dole Coordinators:  North Eastern Melbourne AMES Australia Contact Name: Esmeralda Elnazak Phone: 0412 554 057 Email: elnazake@ames.net.au MatchWorks Contact Name: Owen Lundy Phone: 0423 025 695 Email: owen@matchworks.com.au Sarina Russo Job Access Contact Name: Cathleen Macpherson Phone: 03 9415 220   0439 914 073 Email: macphersonC2@sarinarusso.com.au Job Prospects Contact Name: Nic Jarvis Phone: 0418 125 136 Email: NJarvis@jobprospects.com.au The Salvation Army Employment Plus Contact Name: Belinda Donovan Phone: 03 9847 8645 or 0419 862 216 Email: belinda.donovan@salvationarmy.org.au  South Eastern Melbourne and Peninsula AMES Australia Contact Name: Esmeralda Elnazak Phone: 0412 554 057	

			Email: elnazake@ames.net.au  MatchWorks  Contact Name: Owen Lundy Phone: 03 5229 0222   0409 234 787  Email: owen.lundy@matchworks.com.au  MAX Employment  Contact Name: Deborah Metcalfe Phone: 0428 648 632  Email: deborah.metcalfe@maxemployment.com.au  Sarina Russo Job Access  Contact Name: Cathleen Macpherson Phone: 03 9415 220 I 0439 914 073  Email: macphersonC2@sarinarusso.com.au  Job Prospects  Contact Name: Nic Jarvis Phone: 0418 125 136  Email: NJarvis@jobprospects.com.au  WISE Employment Ltd  Contact Name: Jenny-lee Kelly Phone: 0408 603 495  Email: jenny.lee@wiseemployment.com.au  Jobfind  Contact Name: Anthony Parsons Phone: 0434 660 705  Email: anthony.parsons@angusknight.com.au	
Program name	Program description/Target group	Eligibility (where applicable)	Providers and LGA areas in the Outer East	Contract Duration
New Enterprise Incentive Scheme (NEIS)	Job seekers who are interested in running a small business may be eligible to participate in the New Enterprise Incentive Scheme (NEIS). NEIS provides job seekers with: - accredited small business training and business mentoring for up to 52 weeks - income support for up to 39 weeks (NEIS Allowance) and NEIS	<ul> <li>be at least 18 years of age at the time they start NEIS</li> <li>be receiving an eligible income support payment such as Newstart Allowance, Parenting Payment,</li> </ul>	Holmesglen Institute North Eastern Melbourne PHONE 1300 634 748 EMAIL neis@holmesglen.edu.au WEBSITE http://www.holmesglen.edu.au/employers/ neis APM Employment Services North Eastern Melbourne	

Rental Assistance for up to 26 Carer Payment, weeks (if eligible) **Disability Support** - personalised mentoring and Pension or Youth support from a NEIS provider in the Allowance (Other) first year of the new business to help a job seeker put their business not convert to the Age idea into practice. Pension before or **NEIS training** during participation in NEIS training helps job seekers **NEIS** achieve a nationally recognised be available to qualification and is a Centrelink participate in NEIS approved activity for up to training (if relevant) 13 weeks. Depending on the type of small and work full time in business the job seeker is planning, the proposed NEIS a NEIS provider will refer them to business the appropriate training, either a not be an undischarged Certificate III in Micro-Business bankrupt Operations or Certificate IV in Small Business not have, at any time, Management. received NEIS During the training job seekers will Assistance for a similar develop a NEIS Business Plan which business activity will need to be approved by their NEIS not have received NEIS

Assistance in the previous three years.

Recipients of Disability
Support Pension, Carers
Payment, Parenting
Payment (Single) and
some Department of
Veterans' Affairs pensions
can choose to remain on
these payments while
participating in NEIS.

Provider

PHONE 1300 006 347
EMAIL neis@apm.net.au
WEBSITE
https://www.apm.net.au/individuals/neis
Sarina Russo Job Access
North Eastern Melbourne
PHONE (03) 9290 6300
EMAIL koukachm@sarinarusso.com.au
WEBSITE http://business.sarinarusso.com/