About OELLEN

The Get Linked resource is an initiative of the Outer Eastern Local Learning and Employment Network (OELLEN).

OELLEN is one of 31 LLENs across Victoria.

The Outer Eastern LLEN is funded by the Victorian Government to help improve education and employment outcomes for young people in Knox, Maroondah and the Yarra Ranges.

LLENs broker partnerships between schools, industry, private providers and community in order to build their capacity and raise aspirations in the region. OELLEN works with more than 200 employers, 45 secondary schools, TAFES, councils and local government in Melbourne’s outer east.

Get Linked brings together information on a wide range of providers, community organisations and resources for young people, providing a crucial connection point in the OELLEN region.

For any inquiries, or to discuss having your organisation included in future Get Linked editions, please contact OELLEN on (03) 8578 6844.
Youth Services

No Wrong Door
Youth Service Directory

Supporting young people in Knox, Maroondah and Yarra Ranges.
www.nowrongdoor.com.au

School Focused Youth Services

School Focused Youth Services (SFYS), provide support to vulnerable and at-risk young people who are attending school to remain (or become) positively engaged in their education.

Knox: Lynn Arvanitakis
P: 9298 8465 | E: lynn.arvanitakis@knox.vic.gov.au

Maroondah: Sarah Cullen
P: 9294 5701 | E: sarah.cullen@maroondah.vic.gov.au

Yarra Ranges: Amy Taylor
P: 9294 6716 | E: amy.taylor@yarraranges.vic.gov.au

Yarra Ranges: Natasha Siryj
P: 9294 6716 | E: n.siryj@yarraranges.vic.gov.au

Reach Out

The help you need, where and when you need it.
Reach Out is an Australia-wide online mental health organisation for young people and their parents.
au.reachout.com
Springboard

An intensive support service for young people transitioning from residential out-of-home care who are not engaged in education.

Springboard in the Eastern Metropolitan Region is delivered by a partnership between K.Y.M and Anglicare. It covers Knox, Maroondah, Yarra Ranges, Boroondara, Monash, Manningham and Whitehorse local government areas.

There are 4 Case Managers – 2 at Anglicare Box Hill and 2 at K.Y.M. Bayswater

K.Y.M. (Victoria) Inc.
E: imills@kym.com.au P: 97225777 0477 994 003

Youth Employment Scheme (YES)

Unemployed or disadvantaged young people aged 15 to 24 can gain a career kick-start with traineeships in the Victorian Government to develop skills and qualifications to transition to ongoing employment.

MELBOURNE METRO GTOS
NECA Group Training
P: 9381 1922
MEGT
P: 1300 365 022
WPC Group
P: 1300 656 461
Apprenticeships Plus
P: 1800 81 81 05
Workforce Solutions
P: 9288 9900
Ai Group
P: 9867 0146
CVGT
P: 13 28 48
Skill Invest
P: 1300 135 008
Skills First Reconnect

Through Skills First Reconnect, selected Registered Training Organisations will provide disengaged high needs learners with access to wrap around services that will enable them to re-engage and succeed in further education and employment.

Learners referred to Skills First Reconnect must be aged between 17 and 64 years of age. Skills First Reconnect RTOs will support:

• high needs learners aged 17 to 19 who have not completed Year 12 or equivalent and are not in education, training or full-time employment
• individuals aged 20 to 64 who have not completed Year 12 or equivalent and who are long term unemployed.

MAROONDAH
Box Hill Institute
P: 9286 9605 | E: reconnect@boxhill.edu.au
AMES Australia
P: 9938 4006 | E: MitchellJ@ames.net.au
Swinburne University of Technology
Natalie Taylor
P: +614 0138 0767 | E: nktaylor@swinburne.edu.au
Matthew Sharp
P: +614 5775 0444 | E: msharp@swinburne.edu.au

YARRA RANGES
Swinburne University of Technology
Matthew Sharp
P: +614 5775 0444 | E: msharp@swinburne.edu.au
Cire Services Inc
P: 1800 835 235 E: reconnect@cire.org.au

KNOX
Box Hill Institute
P: 9286 9605 | E: reconnect@boxhill.edu.au
Mountain District Learning Centre
P: 9758 7859 | E: office@mdlc.com.au
Swinburne University of Technology
Natalie Taylor
P: +614 0138 0767 | E: nktaylor@swinburne.edu.au
Youth Allowance

CENTRELINK

Centrelink Youth Allowance can assist you if you are a young person studying, undertaking training or an apprenticeship or looking for work.


Transition to Work

Transition to Work provides intensive, pre-employment support to improve the work-readiness of young people aged 15-21. The service assists preparation for work (including apprenticeships and traineeships) or further education.

HYPA (OPERATING OUT OF JOB PROSPECTS)

Ringwood
Suite 14/12 Maroondah Highway, Ringwood
P: 9024 8475

Lilydale
Shop 3/5-7 Clarke St, Lilydale
P: 9024 8450

Wanitma South
Level 2/ Suite J, 420 Burwood Highway, Wantimna South
P: 9024 8425

THE SALVATION ARMY EMPLOYMENT PLUS

Healesville
1 Badger Creek Road, Healesville
P: 0476 804 344 | Free call 13 61 23

Rowville
Suites 6-8, 7 Fulham Rd, Rowville
P: 0476 804 344 | Free call 13 61 23
Skills & Job Centres
Located on TAFE facilities, centres link job seekers and employers to ensure they’re engaged in quality training that will lead to a job at the end of their course.
Skills and Jobs Centres offer advice and a range of services including:
• assistance with career and training plans.
• apprenticeship and traineeship advice
• referral to additional service providers offering welfare support and financial advice
• job search skills and resume preparation assistance
• assistance to identify existing skills with the opportunity to formalise these through Recognition of Prior Learning (RPL)
• access to information on employment trends, industry areas with skills shortages and employment opportunities

BOX HILL INSTITUTE
Lilydale Lakeside Campus
LA Building, Level 3
1 Jarlo Drive, Lilydale
P: 03 8892 1370
E: SAJC.Lilydale@boxhill.edu.au

SWINBURNE
Croydon
Building CA, 12-50 Norton Rd, Croydon
P: 1300 SWINBURNE

Wantirna
Building WA, 369 Stud Rd, Wantirna
P: 1300 SWINBURNE
Housing

Short-term crisis accommodation
P: 1800 825 955 or (03) 9536 7777

Safe Steps Family Violence Response Centre (24/7)
P: 1800 015 188

UnitingCare Harrison
321 Ferntree Gully Rd, Mount Waverley
E: Harrison.enquiries@vt.uniting.org

Community Housing Limited
19-23 Prospect St, Box Hill
P: (03) 9856 0098 | E: info@chl.org.au

The Salvation Army Eastcare
317 High Street, Kew
P: 1300 558 484 or (03) 9853 5680 (9am-5pm)
Wesley Homelessness and Support Services
291A Maroondah Highway Ringwood
(opposite Ringwood Lake) P: (03) 9887 4000

Anchor
Anchor provides homeless support, foster care, kinship care, community education and family reconciliation.

HEAD OFFICE & CHILD, YOUTH & FAMILY SERVICES
44 Lakeview Drive
Scoresby 3179
P: (03) 8761 9040 | E: anchor.admin@anchor.org.au

HOUSING & SUPPORT SERVICES
Box Hill Institute Lakeside Campus
Building LA, Level 2
1 Jarlo Drive Lilydale 3140
(PO Box 103 Lilydale Vic 3140)
P: (03) 9760 6400 | E: anchor.admin@anchor.org.au

Health/Counselling

Headspace National Youth Mental Health Foundation
Capital City Boulevard, Westfield Knox Ozone, Wantima South
headspace.org.au | P: (03) 9801 6088
Eastern Centre Against Sexual Assault
17 Ware Crescent, Ringwood East
P: (03) 9870 7310

YSAS (Youth Support and Advocacy Service)
24 hour free YoDAA (Youth Drug and Alcohol Advice) Line www.ysas.org.au
P: 1800 458 685

EACH Youth Clinic
46 Warrandyte Road, Ringwood
P: (03) 9871 1800

Medicare
If you are 15 years or older you can get your own Medicare card for free/subsidized health care.
Lilydale
Cnr Anderson St & Chapel St, Lilydale
Ringwood
2-6 Bond St, Ringwood
Rowville
5 Fulham Rd, Rowville
Wantirna South
Shop 1091, Knox City Shopping Centre,
Cnr Burwood Highway & Stud Rd, Wantirna Sth
Centrelink Health Care Card
If you are receiving Youth Allowance you may also be eligible for a Health Care Card to help with the cost of medicines and concessions.

Job Search

Getting ready
Youth Central

Australian Job Search
www.jobsearch.gov.au

Career one
www.careerone.com

Adzuna
www.adzuna.com.au

Seek
www.seek.com
JobActive

JobActive providers help you with your employment and job search needs. They will help you to access the training and skills required to get a job.


Centrelink

Centrelink has information about payments and services for individuals who are seeking employment, including specific services for Aboriginal, migrants and refugees.

www.humanservices.gov.au/individuals/centrelink

Even if you think you're not eligible for Centrelink benefits you can still access services and support from Centrelink and Job Services Australia.
Transport

Public Transport (Metro)
www.ptv.vic.gov.au | P: 1800 800 007

Travellers Aid
Travel assistance to people in emergency situations and those with special needs.
219 -225 Bourke St, Melbourne
www.travellersaid.org.au | P: (03) 9654 2600

Education

Community Schools

Cire Community School
39-41 Little Yarra Rd, Yarra Junction & 20 Old Hereford Rd Mt Evelyn
Cire is an Independent secondary school catering for students years 7 – 12 who are seeking an alternative education option when mainstream schools do not meet their needs. The school offers VCAL at Foundation, Intermediate and Senior levels.
www.cire.org.au
Yarra Junction P: 1300 835 235
Mt Evelyn P: (03) 9736 1457
Croydon Community School (Options)

177-181 Mt Dandenong Rd, Croydon 3136

Croydon Community School is a small government secondary school that provides an alternate secondary education to students who for various reasons have experienced difficulty in their previous schools, or who are returning to study in order to prepare for work or further study. The school educates students under the Big Picture School model of "One student at a time...in a community of learners".

www.croydoncs.vic.edu.au | P: (03) 9724 2900

Other Options programs include:
OPTIONS@Bayswater | P: (03) 9724 2960
Capacity Building, Outreach & Professional Learning
Wheelers Hill
P: (03) 9724 2980

Woori Yallock Farm School (Secondary Program)
P: (03) 9724 2990

www.options.vic.edu.au | P: (03) 9724 2900
Non School Education Providers

Mountain District Learning Centre (MDLC)
13-15 The Avenue Ferntree Gully

MDLC is a Learn Local organisation that provides education and training courses including VCAL and pre-accredited short courses.

www.mdlc.com.au | P: (03) 9758 7859

Swinburne Young Mums’ Program

The Swinburne Young Mums program provides a safe space for mothers aged 15 to 20 to complete Year 11 and 12 qualifications. The young mums can access education in a supportive environment with their babies in class with them. It is a holistic approach that supports education and all aspects of social welfare. It also offers a range of vocational qualifications, from Certificate II in Retail Services to Information Technology Services and trades. This combination provides mothers with valuable transferable skills and a potential pathway for future employment.

Coordinator: Louise Schilling
P: (03) 9726 1446
TAFE

Victorian Skills Gateway

If your next move is into training, the Victorian Skills Gateway can help you find the course and career path that's right for you. Search the Gateway to find quality local providers for the skills you need.

www.skills.vic.gov.au | P: 131 823

TAFE Course Line


Box Hill Institute

www.bhtafe.edu.au | P: 1300 269 445
Campuses: Lilydale (P: 9286 9290), Box Hill

Chisholm

www.chisholm.edu.au | P: 1300 244 746
Campuses: Berwick, Cranbourne, Dandenong, Frankston

Holmesglen

www.holmesglen.edu.au | P: 1300 639 888
Campuses: Chadstone, Moorabbin, Waverley
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<th>Provider</th>
<th>Website</th>
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<tr>
<td></td>
<td></td>
<td>Campuses: Melbourne, Brunswick</td>
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<tr>
<td>Swinburne</td>
<td><a href="http://www.tafe.swinburne.edu.au">www.tafe.swinburne.edu.au</a></td>
<td>P: 1300 275 794</td>
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<td></td>
<td></td>
<td>Campuses: Croydon, Hawthorn, Wantirna South</td>
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<tr>
<td>William Angliss</td>
<td><a href="http://www.angliss.edu.au">www.angliss.edu.au</a></td>
<td>P: 9606 2111</td>
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<tr>
<td></td>
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<td>Campuses: Melbourne</td>
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<tr>
<td>Kangan Institute</td>
<td><a href="http://www.kangan.edu.docklands.au">www.kangan.edu.docklands.au</a></td>
<td>P: 13 82 33</td>
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<tr>
<td>Learn Local Providers</td>
<td>Arrabri Community House</td>
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<tr>
<td>Arrabri Community House</td>
<td>42 Allambanan Drive, Bayswater North</td>
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<td></td>
<td><a href="http://www.arrabri.org">www.arrabri.org</a></td>
<td>P: 9720 0877</td>
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<tr>
<th>Organization</th>
<th>Address</th>
<th>Website</th>
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<tbody>
<tr>
<td>Central Ringwood Community Centre Inc</td>
<td>Bedford Park, Rosewarne Lane, Ringwood</td>
<td><a href="http://www.crcinc.org.au">www.crcinc.org.au</a></td>
<td><a href="">P: 9870 2602</a></td>
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<tr>
<td>Coonara Community House</td>
<td>22 Willow Road, Upper Ferntree Gully</td>
<td><a href="http://www.coonarahouse.org.au">www.coonarahouse.org.au</a></td>
<td><a href="">P: (03) 9758 7081</a></td>
</tr>
<tr>
<td>Glen Park Community Centre Inc</td>
<td>30 Glen Park Road, Bayswater</td>
<td><a href="http://www.glenparkcc.com.au">www.glenparkcc.com.au</a></td>
<td><a href="">P: (03) 9720 5097</a></td>
</tr>
</tbody>
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Mountain District
Learning Centre (MDLC)
13–15 The Avenue, Ferntree Gully
www.mdlc.com.au | P: (03) 9758 7859

North Ringwood
Community House
35-39 Tortice Drive, Ringwood North
www.nrch.org.au | P: (03) 9876 3421

Orana Neighbourhood House
62 Coleman Road, Wantirna South
www.orananh.org.au | P: (03) 9801 1895

Rowville Neighbourhood
Learning Centre Inc
40 Fulham Road (Inside community centre), Rowville
rowvillenlc.org.au | P: (03) 9764 1166

The Basin Community House Inc
21 Liverpool Rd, The Basin
www.thebasincommunityhouse.org.au
P: (03) 9761 0209

Yooralla
77-79 Station St, Ferntree Gully
P: 9752 3316
Gain Experience

Go Volunteer
Information on volunteering and volunteer opportunities in your local area.
www.govolunteer.com.au

I Can Do That
List of organisations seeking volunteers.
www.volunteer.vic.gov.au

ACTU Worksite
Downloadable diary to record your work experiences.
www.worksite.actu.org.au

Volunteering Australia
Provides information, news and events on volunteering across Australia.
volunteeringaustralia.org
**Seek Volunteer**
Volunteer opportunity search and tools for volunteers.
www.seekvolunteer.com.au

**Youth Central**
Advice on how to find work experience or volunteer
www.youthcentral.vic.gov.au

**My future**
Information and links to Australian and international work experience information and opportunities.
www.myfuture.edu.au

**Career Information**

**Useful Websites**

**Youth Central**
www.youthcentral.vic.gov.au
Includes a jobseeker toolkit, career profiles, sample resumes and cover letters.
Job Outlook
joboutlook.gov.au
Information on occupations: future growth, average weekly earnings, skills needed, typical work activities.

Skills One
www.skillsone.com.au
Hundreds of short videos about getting a trade or skill.

Webwombat
Includes job information, advice and resources.

My Future
www.myfuture.edu.au
Find out about wages, working conditions and the skills or qualifications you need for different jobs.

Australian Apprenticeship Pathways
aapathways.com.au
Tools & resources to assist students researching apprenticeship & traineeship career pathways